

# Project Impact Report



McLaughlin & Harvey



THE UNIVERSITY  
of EDINBURGH



**KING'S BUILDINGS NUCLEUS  
PROJECT COMPLETION**

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# Project Overview

*"We plan to create a buzzing physical environment that will cultivate a world leading community of excellence for Science and Engineering, teaching, research and industry, embedded at the heart of the local community."*

**College of Science & Engineering  
The University of Edinburgh**

## KING'S BUILDINGS NUCLEUS

The 'Nucleus' is the focal point for the strategic redevelopment of the University's King's Buildings Campus; providing centralised space for learning and teaching associated with the schools that comprise the College of Science and Engineering.

## THE BUILDING

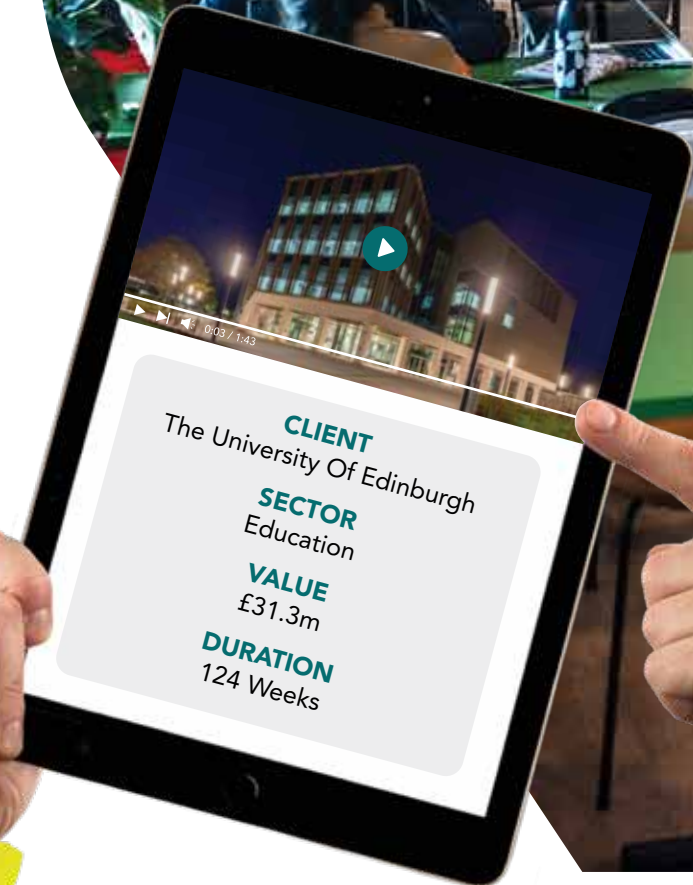
Designed to be the new heart of the campus, King's Buildings Nucleus expands undergraduate teaching and learning facilities for the university.

The building creates an attractive place of study and learning, enhancing the student experience and providing facilities for students to spend more time on campus.

## THE FACILITIES

More than 400 student study spaces in a mix of formal and informal environments.

The Nucleus Building has seven large and medium general teaching spaces, as well as a new specialist teaching laboratory for the School of Chemistry on the top floor. The lecture theatres and teaching spaces are provided in a variety of sizes and furniture solutions in an attempt to be as flexible as possible and all teaching spaces are fully equipped with AV presentation facilities.





# Social Impact Outcome



POPULATION  
**527,651**



SOCIAL & LOCAL ECONOMIC  
IMPACT PER EDINBURGH RESIDENT  
**£51**

**SOCIAL VALUE**

**£3,671,501**



**ECONOMIC VALUE**

**£23,296,820**



**RETURN ON CAPITAL INVESTMENT**

**£26,968,322**

APPRENTICES & TRAINEES **34** No.

APPRENTICES & TRAINING **1320** Wks

CURRICULUM SUPPORT EVENTS **18** No.

STUDENTS ENGAGED **1840** No.

OPERATIVE TRAINING **224** Hrs

TRAINING SPEND PER EMPLOYEE **300** £

**CCS EXCELLENT RATING**



**INNOVATION POINTS**



**LEADING LIGHTS AWARD**



SUSTAINABLE ENERGY



DIVERSION FROM LANDFILL

# Our Social Value Pillars

## WHAT IS SOCIAL VALUE?

Social Value is the added value McLaughlin & Harvey creates for society through our business operations to improve the environment, economy and social wellbeing.

Creating Social Value is a key driver in our decision-making process and is an integral part of our business strategy.

### Building Futures



- Successful career pathways
- Remove inequality in employment & education

### Good Employer



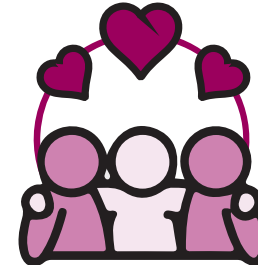
- Fairness, inclusion & respect
- Training & Development

### Shared Prosperity



- Local & ethical procurement
- Build capacity & resilience

### Communities Matter



- Building healthy & resilient communities
- Support community led solutions

### Sustainably Green



- Net Zero 2030
- Improve environmental health



# Building Futures

"We are committed to ensuring 5% of our workforce is made up of apprentices, sponsored students and graduates on formalised training schemes.

We believe in growing our business by investing in our people early in their career."

**Alison Reilly**  
HR Director  
McLaughlin & Harvey

McLaughlin & Harvey creates employment and learning opportunities for successful career pathways. We work with our partners to break down the barriers to sustained employment and remove education inequalities experienced by some groups through dedicated programmes.

McLaughlin & Harvey's project delivery team worked with The University of Edinburgh, Action for Children and local training organisations to create employment and training opportunities particularly for those who faced barriers to employment or who live in deprived areas.



## THE FACTS

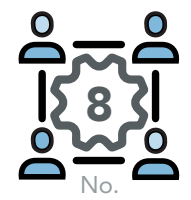
### WORK PLACEMENTS



### APPRENTICES & TRAINING



### EMPLOYABILITY WORKSHOPS



### CURRICULUM SUPPORT EVENTS



### STUDENTS ENGAGED



### PRIORITY GROUPS SUPPORTED





# Spotlight On

## CASE STUDIES



### EDUCATION PARTNER

The University of Edinburgh

### SOCIAL IMPACT

Improved skills & employability of young people

### ACTIVITY

Work Experience for Civil Engineering Student

A six-week summer placement for a University of Edinburgh Civil Engineering Student who joined our experienced team at the Nucleus site.

The summer placement provided the student with an insight into Construction and allowed him the opportunity to develop in his chosen career and gain real experience out of the classroom environment.

The six-week placement covered construction management, health and safety, construction technology and construction methods used on-site.



### EDUCATION PARTNER

The University of Edinburgh

### SOCIAL IMPACT

Improved skills & employability of young people

### ACTIVITY

Site tour and project update for 19 students from The University of Edinburgh

A construction site visit for 19 University of Edinburgh Fire Engineering students. The visit was an important part of the engineering student's learning, providing real time engineering in practice to develop a greater understanding of their theory.

Our McL&H Project Manager hosted the site visit providing the students with an overview of the project including the fire strategy and a site tour to appreciate how the strategy is implemented during construction. The visit also allowed the students to learn about project management practice related to health and safety, specifics of construction and construction methods used on-site.



*It has been a very beneficial and interesting afternoon for all of us!!*

**Site Visitor**  
**PHD Student**  
**The University of Edinburgh**



# Good Employer

At McLaughlin & Harvey we operate a workplace where everyone is treated with fairness, inclusion, and respect and positively contribute to the promotion of equality and diversity as a fundamental principle of good employment.

In partnership with The University of Edinburgh we engaged with local organisations to drive equality in employment and training opportunities, plus tackle health inequalities in the workforce.



## THE FACTS

### WORK PLACEMENTS



8 No.

### AVG. TRAINING SPEND



£300 PP

### OPERATIVE TRAINING



224

### EQUALITY, DIVERSITY & INCLUSION ACTIVITIES



1 No.

### MENTAL HEALTH FIRST AIDERS



2 No.

### FIR AMBASSADOR



1 No.





# Spotlight On

## CASE STUDIES



### DELIVERY PARTNER

Equate Scotland & ConStructEd

### SOCIAL IMPACT

Removing barriers to employment for a key priority group

### ACTIVITY

Women in Construction Programme

Our Construction Ambassador, a Planner at McL&H, supported the three day Equate Women at ConStructEd event. She provided not just technical and practical advice but also shared invaluable careers advice, insights, and experiences.

Twenty young women considering a career in the Engineering and Built Environment sectors attended the practical hands-on onsite experience at a dedicated construction training facility.

The experience provided an opportunity to develop practical skills that improved the delegate's employability prospects, but also improved soft employability skills, and helped them build confidence in their own abilities which is equally important.



### DELIVERY PARTNER

The University of Edinburgh

### SOCIAL IMPACT

Engagement & consultation with new entrants to improve working practices for apprentices

### ACTIVITY

Apprentice Breakfast

To celebrate Scottish Apprenticeships Week and engage with construction apprentices McLoughlin & Harvey hosted an Apprentice Breakfast at our King's Buildings Nucleus project.

Our apprentices joined us on-site for breakfast and met Prof Iain Gordon, the future Head of College of Science and Engineering and Gavin Donoghue, Deputy Director of Stakeholder Relations for the University of Edinburgh.

The apprentices spoke about their roles and experiences as apprentices within the construction industry and provided feedback on what we do well and what improvements are needed to improve the image of construction.



*It has given me a confidence boost to know that I am capable of getting through my course and entering the industry. I am a mature student and talked myself out of this kind of work 20 years ago because I felt I wouldn't thrive or even survive the male dominated sector. In terms of my studies, it has been great to see things in practice as opposed to the watching it on a computer screen.*

**Equate Women Delegate  
ConStructEd**



# Spotlight On

## CASE STUDIES

### DELIVERY PARTNER

Mindcanyon

### SOCIAL IMPACT

Improved mental & physical health of our staff & supply chain

### ACTIVITY

Stop Make a Change Campaign

Our annual Stop Make a Change campaign was delivered to Mcl&H staff and our supply chain.

In 2021 the week coincided with World Mental Health Day and the European Week for Safety and Health, asking everyone to 'Re-engage with their own Health, Safety & Wellbeing'.

As part of the week and in partnership with Mindcanyon, Mcl&H delivered a mental health workshop across our offices and construction sites to all our staff and supply chain. Mindcanyon provided detailed information on the signs of good and bad mental health and where to get support and help from.





# Shared Prosperity

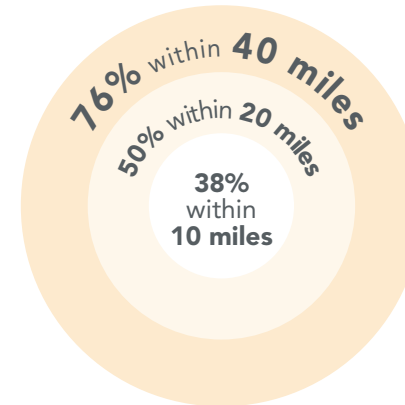
McLaughlin & Harvey supports local economies by buying goods and services locally and ethically. We undertake sustainable procurement in a responsible manner, purchasing goods and services that carefully consider the business impact on the community, the economy and the environment. We are committed to the highest ethical standards in our own operations and those within our value chain.

We engaged with Constructionline to increase supply chain resilience and capacity, and procure a diverse supply chain to deliver the contract including new businesses and entrepreneurs, start-ups, Small Medium Enterprises (SMEs) and voluntary, community and social enterprise (VCSEs).



## THE FACTS

### LOCAL LABOUR



### MEET THE BUYER



1 No.

### SMEs SPEND



85.4%

### LOCAL SPEND



### SOCIAL ENTERPRISE SPEND



£73,295

**FAIR PAYMENT**  
100%



**ETHICAL PROCUREMENT**  
100%



# Spotlight On

CASE STUDIES

**DELIVERY PARTNER**

Constructionline

**SOCIAL IMPACT**

Supplier engagement

**ACTIVITY**

Virtual Meet The Buyer

McL&H attended a virtual Meet The Buyer event to engage with local subcontractors and suppliers, supporting the expansion of a local prequalified supply chain. The event was aimed at construction contractors, consultants and material suppliers. They were given the opportunity to virtually meet the commercial and project management team involved in the project.





# Spotlight On

## CASE STUDIES



### DELIVERY PARTNER

All Cleaned Up

### SOCIAL IMPACT

Tackle economic equality through improving reliance from creating a diverse supply chain

### ACTIVITY

Social Enterprise procurement



The McLaughlin & Harvey Procurement Team identified All Cleaned Up (ACU) from our pre-qualified social enterprise supply chain to deliver the industrial cleaning on the project.

This meant procuring from a cause-driven business with specific social objectives who seek to maximise profits while maximizing benefits to society and the environment.

In addition to being an industrial cleaning company, ACU is an employability provider that aims to create and promote a culture of inclusiveness while providing valuable voluntary opportunities, training, work experience and sustainable employment for people with convictions and barriers to employment.

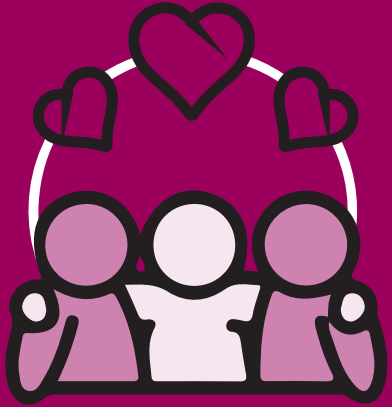
ACU has created a bespoke pathway to employment for disadvantaged individuals using its funded employability programmes for individuals to gain industry-specific vocational qualifications, personal development opportunities and practical experience within the business before progressing candidates into paid employment.

In addition to the full-time roles we supported across the project, there were also indirect benefits, including the requirement of holiday and absence cover, added value services, additional requirements of staff and work placements.



*ACU value the recognition that McL&H have placed in using a social business as part of its supply chain, allowing for a tangible outcomes, demonstrable by the increased number of disadvantaged individuals ACU can employ and support, while indirectly supporting wider social benefits of reducing reoffending, moving people into employment, reducing poverty and supporting inclusion.*

**Ally Scott**  
Operations Manager  
All Cleaned Up (ACU)



# Communities Matter

*"Thanks again to McLaughlin & Harvey for the £500 donation to support the charity's work. It's very much appreciated and will be a very welcome help to Action for Children in our work ensuring vulnerable children have a safe and happy childhood and the opportunities they need to thrive."*

Grant McFarlane  
Fundraising Manager  
Action For Children

McLaughlin & Harvey contributes to healthy and resilient communities by building capacity amongst community organisations to enable community-led solutions to local challenges. We actively support communities with the greatest need through our You Matter Communities Scheme.

You Matter Communities create value and improve lives by offering community organisations and the third sector small charity grants, volunteer time and resources, from our Community Fund, TimeBank and ResourceBank.



## THE FACTS



**COMMUNITY FUND**

**£2571**

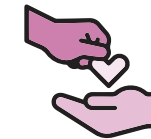
Donations & Sponsorship



**TIMEBANK**

**64hrs**

Volunteering



**RESOURCE BANK**

**£1,480**

In-kind value





# Spotlight On

## CASE STUDIES



### CHARITY PARTNER

Harmeny Education Trust

### SOCIAL IMPACT

Improve the lives of vulnerable, yet inspiring, young people

### ACTIVITY

Financial donation towards Learning for Life Appeal

A financial donation to support therapeutic care and education to children aged 5-18, on a residential and day basis.

The funding supported Harmeny Education Trust to create new learning spaces and increase capacity. The aim of the new learning facility is to enable more young people to discover their potential, and extend their support up to the age of 18.



### EDUCATION PARTNER

Build UK Open Doors

### SOCIAL IMPACT

Improving the image of construction

### ACTIVITY

Opened the doors of the site to the community to see how the buildings and structures in the local community are constructed.

The Nucleus construction site partnered with Build UK to open the site doors to the community. The site team hosted two visits and gave those who attended a talk about the new project and a site tour.

Open Doors goes behind the site hoardings to showcase the fantastic range of careers available in construction.

The visit was open to those thinking about a career in construction, looking to move into a new career or curious to see how the buildings and structures in the local community are constructed.



### EDUCATION PARTNER

The University of Edinburgh

### SOCIAL IMPACT

Improving the image of construction & promotion of the University's KB101 Centenary celebrations

### ACTIVITY

Bespoke site hoarding to house the campus history exhibition

In partnership with University of Edinburgh and as part of the KB101 centenary celebrations, a King's Buildings history exhibition was mounted on panels outside The Nucleus Building.

The exhibition consisted of a series of aerial photographs of King's Buildings from 1920 onwards. Alongside each image a brief description of the work undertaken at that time, showing how the campus has evolved over the last one hundred years.



# Sustainably Green

McLaughlin & Harvey embrace digital technology and modern methods of construction to design out waste, increase resource efficiency, improve the environmental health of our communities and achieve Net Zero Carbon Emissions by 2030.

During the delivery of the project, we supported reduced carbon during construction using a combination of 100% sustainable electricity, reduced emission fuels and electric plant.

*"Our commitment to Net Zero as signatories to the UK Contractors Declare Initiative demonstrates the responsibility we feel at McLaughlin & Harvey for our share of the industry's carbon emissions. To combat climate change, we are committed to adapting our business to support a UK low carbon economy and will achieve Net Zero while reducing annual emissions."*

**Philip Cheevers**  
Group Chief Executive  
McLaughlin & Harvey

## CLIMATE CHANGE, GREENHOUSE GAS EMISSIONS & ENERGY EFFICIENCY

RENEWABLE ENERGY



100%

CARBON LITERACY TRAINING



Hours

## NATURAL RESOURCES & WASTE REDUCTIONS



DIVERSION FROM LANDFILL

100%



TIMBER FROM SUSTAINABLE SOURCES

100%

## SAFEGUARDING THE NATURAL ENVIRONMENT & BIODIVERSITY



ENVIRONMENTAL INCIDENTS

0 No.



CIRCULAR ECONOMY INITIATIVES

1 No.





# Spotlight On

## CASE STUDIES



### DELIVERY PARTNER

Emtec Building Services

### SOCIAL IMPACT

Reduction in production energy & waste

### ACTIVITY

Modern Methods of Construction (MMC)

Designing out waste through MMC and offsite construction.

Offsite modular construction allows factories to control energy, emissions and reduce transport cost more effectively than traditional construction methods. Additionally, factories support waste reduction through design and the opportunity to recycle un-used materials better than sites.

From a social perspective, manufacturing and assembly facilities have one work location. This removes several barriers to employment such as travel costs and site specific training.



### DELIVERY PARTNER

The University of Edinburgh

### SOCIAL IMPACT

Climate action & the reduction of carbon emission

### ACTIVITY

Sustainable design & construction

The University of Edinburgh has committed to become zero carbon by 2040.

The Nucleus building's design incorporates several sustainability initiatives including solar panels and smart heating system. These elements support the building in achieving the highest environmental certification rating of EPC (Energy Performance Certificate) – an A rating. The new and improved site infrastructure aims to encourage increased green travel behaviour of the students.

As part of the construction process of the building substructure, 200 tonnes of demolition material from the building that previously stood on the site was recycled and reused. The former School of Informatics bike shelter has also been refurbished and used at the Nucleus.





# Spotlight On

## CASE STUDIES



### DELIVERY PARTNER

Community Wood Recycling

### SOCIAL IMPACT

Environmental Stewardship through provision of the Circular Economy

### ACTIVITY

Procurement

### RESCUED FROM THE WASTE STREAM



33ton

### JOBS & TRAINING CREATED



No.

Since 2016 McLaughlin & Harvey have partnered with Community Wood Recycling to collect and reuse our waste wood. We have worked together to save resources and change lives.

With Community Wood Recycling, everything collected is reused or recycled - nothing is returned to the waste stream.

With every tonne of wood collected from site, we are creating work and training opportunities for disadvantaged people - changing lives for the better.

This labour-intensive activity creates opportunities for a wide range of disadvantaged people which includes those recovering from substance abuse or from mental health issues, people with learning difficulties and ex offenders, with a way to build their confidence and self-esteem. They are able to learn new skills, helping them to overcome barriers to finding employment.



*Our service is based on the principles of the circular economy; by saving wood we are building a more sustainable society. We promote community reuse, one of the most powerful tools available to fight waste.*

**Cecilia Cameron**  
Client Relationships Scotland  
Community Wood Recycling

CONSIDERATE  
CONSTRUCTORS  
SCHEME

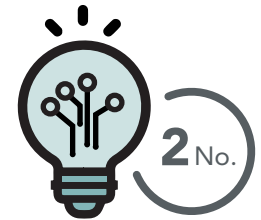
# Considerate Constructor Scheme

## THE FACTS

EXCELLENT  
RATING



INNOVATION  
POINTS



*"I noted this site projected an exceptional image of construction and that I couldn't see any improvement opportunities, but I was wrong!"*

*The addition of the university history boards and the Christmas message added on the hoarding have enhanced appearance even further to the extent that if I could award an extra point I would."*

McLaughlin & Harvey is proud to be a Considerate Constructors Scheme (CCS) partner, demonstrating our commitment to raising standards across all our projects.

**Brian Thomson**  
Monitor  
Considerate Constructors Scheme



SCORE

46  
50



Heathfield House, Phoenix Crescent, Strathclyde Business Park, Bellshill ML4 3NJ  
t: 0141 848 8000



# Spotlight On

## CASE STUDIES



### DELIVERY PARTNER

Bridgend Farmhouse

### SOCIAL IMPACT

Building community skills and resilience

### ACTIVITY

Community Do It Yourself Day in partnership with social enterprise

Building the skills and resilience of the local community to learn basic DIY skills in areas including decorating, joinery, plumbing and electrical and support individuals and families during the cost of living crisis.

The average person can spend a lot of money getting others to do DIY and home maintenance. With the cost of living continuing to rise, McL&H wanted to share our construction skills with the local community to help reduce their home's maintenance costs and energy bills.

On the day, attendees had the chance to learn how to bleed a radiator, hang wallpaper and unblock a sink, amongst other essential DIY skills. In partnership with our supply chain, we offered expert advice, and attendees also received a DIY goody bag and entry into a free raffle, which included toolboxes and Ikea vouchers.



*The friendly team of skilled tutors were extremely helpful with their hints and tips. The event demonstrated some valuable DIY skills and allowed members of the community the chance to ask questions and an opportunity to get involved. It was a perfect day for any DIY novice or anyone looking to brush up on their skills, and a great way to bring the community together.*

**ESES Communities**  
**City Region Deal**  
**Edinburgh & South East Scotland**

## CONSIDERATE CONSTRUCTORS SCHEME

# Spotlight On

## Leading Lights Awards Winner 2022

### CASE STUDIES

#### DELIVERY PARTNER

McL&H Project Delivery Team

#### CODE OF CONSIDERATE PRACTICE

Community

#### SOCIAL IMPACT

Shared Prosperity: Local Procurement & Capacity Building, inward investment and employment of marginalised and disadvantaged.



*"McLaughlin and Harvey have demonstrated its commitment to investing in and developing the local supply chain during its work at The University of Edinburgh King's Buildings Nucleus Project.*

*The initiative has not only created opportunities to stimulate the local economy and create jobs, but it has also helped support individuals from marginalised and disadvantaged groups in society."*

#### Judges

2022 Leading Lights Awards  
Considerate Constructors Scheme

McLaughlin & Harvey uses its role within the built environment to contribute to lasting legacies for the communities in which we operate.

We aim to impact people's lives for the better by addressing the challenges they experience and contributing to local communities' social, economic, and environmental improvement.

As a partner, McLaughlin & Harvey shares the same values as CCS, to raise standards and build trust.

Through our core value of Share Prosperity: We support local economies by buying goods and services locally and ethically. We build the capacity of SMEs and voluntary, Community, and social enterprises (VCSEs) by investing in their development.

#### Strategic Procurement Strategy

By developing a collaborative and mutually beneficial relationship with new and existing supply chain members we created quality focused initiatives to support and encourage local SME's and VCSE to tender for project packages or future subcontractor packages.

#### Measurable Results

The Shared Prosperity: Local Procurement & Capacity Building programme exceeded expectation. It has resulted in:

- ✓ 85.4% Local procurement
- ✓ 97.5% SME procurement
- ✓ 100% VCSE procurement
- ✓ 100% Fair payment

#### The strategic procurement strategy provided additional social impact.

Through engaging and procuring from VCSEs, the project has supported individuals who come from the most marginalised and disadvantaged groups in society, including people with convictions, mental health issues, disabilities, health conditions and the long term unemployed.

#### Measurable Results

- Employment of marginalised and disadvantaged groups
- ✓ 4 new staff directly employed
- ✓ 6 staff & placements sustained gaining indirect experience
- ✓ 13 disadvantaged individuals with employment experience

#### Outcome

Following the implementation of this initiative we were awarded a Leading Lights 2022 Award for Shared Prosperity: Local Procurement & Capacity Building, inward investment and employment of marginalised and disadvantaged.

## CONSIDERATE CONSTRUCTORS SCHEME

# Spotlight On

## CASE STUDIES

## Innovation & Best Practice

### DELIVERY PARTNER

McL&H Project Delivery Team

### SOCIAL IMPACT

Environment

### ACTIVITY

Construction site visit



*"This contractor has used Bowdry which is a surface water removal machine, designed specifically to efficiently and effectively remove standing water from any surface. It's main use is traditionally in sport where it is used to help take care of playing pitches. Using it in a construction setting is a new concept for the sector."*

**Best Practice Hub**  
Considerate Constructors Scheme

As a partner, McLaughlin & Harvey shares the same values as CCS as we work to raise standards and build trust across our business.

One of our core values is to be Sustainably Green. We embrace digital technology & modern construction methods to design out waste, increase resource efficiency, improve the environmental health of our communities, and achieve Net Zero Carbon Emissions through our Pathway to Progress Strategy.

A challenge faced on all construction sites is that are open to the elements before the building is water tight, traditionally, pumps or brushes have predominantly dealt with pooling water on site.

Brushes left on site can inadvertently be used to brush floors creating dust.

Pumps are noisy, require fuel or power, leads are trip hazards, high operational costs & can break down.

The project Site Manager was attending a sporting fixture and observed a Bowdry machine in use. The water removing roller quickly absorbs excess water and gave a match-ready surface. He realised that the Bowdry was the answer to their water pooling issues he was facing onsite.

As a result, it provides a cleaner working environment that ensures work can continue without any hazard or disruption.

It operates sustainably as it requires no fuel, power or running costs. Excess water could now be recycled onsite for damping down and wheel/boot wash. User-friendly design ensures minimal training; Foam roller glides over any area without damaging the surface; Improved safety onsite and better working environment, dry surfaces, reduced noise & dust (compared to pumps) and no trip hazards from poles or cables.





# Spotlight On

## DELIVERY PARTNER

Action for Children

## SOCIAL IMPACT

Improved skills & employability of young people

## ACTIVITY

The Box Employability Activity

McLaughlin & Harvey's 'Be Your Best' programme helps young people gain the valuable employability skills needed to enter the world of work. The aim is to support young people taking the next step into the world of work, allowing them to experience leadership, teamwork, planning, time management, communication, teamwork and problem-solving.

As part of the programme, we delivered the 'The Box' activity to 8 young people in partnership with Action for Children. The Box is an employability activity which complements the 'be your best' programme. The participants are given a set of instructions and 15 minutes to complete the tasks inside a box, and they are given no help, just the instruction sheet and several items linked to the task. At the end, they are scored on how they did, and there is also an opportunity to earn extra points for demonstrating: Leadership, showing initiative and teamwork.

Action for Children protects and supports children and young people, providing practical and emotional care and support, ensuring their voices are heard, and campaigning to improve their lives.

## CASE STUDIES



*As a company, we firmly believe in Building Futures, giving young people the chance to shape the world we live in by working with us. Together we can develop their expertise and abilities from the beginning of their careers.*

**Shauna Young**  
Head of Responsible Business  
McLaughlin & Harvey





# Spotlight On

## CASE STUDIES

### EDUCATION PARTNER

Developing Young Workforce (DYW)

### SOCIAL IMPACT

Removing barriers to education

### ACTIVITY

Developing Young Workforce career guidance

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McLaughlin & Harvey Trainees and our STEM Ambassadors provided guidance and career case studies to DYW to promote employment in STEM.

A Graduate Apprentice from our Nucleus site supported numerous career events and STEM activities during the construction period including DYW's Edinburgh Roadshow as part of Scottish Apprenticeship Week.



# Project Performance Indicators Summary

PI Number	PI Description	Nucleus	Target Score
C1	Predictability – Time Pre-Construction (Excluding Employer/Client Changes)	100%	100%
C2	Predictability – Time Construction (Excluding Employer Changes)	100%	100%
C3	Predictability – Cost Pre-Construction (Excluding Employer/Client Changes)	100%	100%
C4	Predictability – Cost Construction (Excluding Client Changes)	100%	100%
C5	Client Satisfaction – Defects	0	8
C6	Health & Safety - RIDDOR	0	0
C7	Client Satisfaction – Service	8.6	8
C8	Client Satisfaction – Product	9	8
C9	Client Satisfaction – Value for Money	9	8
C10	Fair Payment	100%	100%
C12	Waste diverted from landfill	100%	95%
C13	Considerate Constructor	46	38
C14	Achievement of Project commitments	100%	100%
	Net Promoter Score	8.87	9

PI Number	PI Description	Nucleus	Target Score
S1	<b>Local labour</b>		
	Within 10 miles (20% target)	38.5%	20%
	Within 20 miles (40% target)	50.4%	40%
	Within 40 miles (75% target)	76.3%	75%
S3	<b>Local Spend</b>		
	Within 10 miles (20% target)	90%	20%
	Within 20 miles (40% target)	53.20%	40%
	Within 40 miles (75% target)	32.80%	75%
S3	SME Engagement	97.50%	85%
S4	SME Spend	85.40%	85%
S5	Micro Business Engagement		10%
S6	Micro Business Spend		10%
V1	Employment & Skills Plan	100%	100%
V2	Social Enterprise Engagement	200%	100%
V3	Biodiversity	100%	100%