



**PEOPLE PROFILES**  
**EMMA HARRISON**  
**FRAMEWORK MANAGER**

Overseeing McLaughlin & Harvey's frameworks, Emma brings with her a background in project management with several years of direct site experience. This puts her in the ideal position to ensure that our framework-based projects reflect both operational practicalities and framework requirements.

Emma's role spans several public sector frameworks including NHS P23, CCS and Pagabo frameworks and although different frameworks require different approaches from contractors, Emma's experience offers McLaughlin & Harvey the capability to ensure extensive documentation and reporting requirements are met without creating frustrations for operational teams and clients.

Emma says: "Public sector frameworks, although complex, often share much of the same strict documentation requirements. From a framework management perspective these requirements play an important role, but from a day-to-day perspective, they can be a challenge to navigate alongside the reality of project and site management.

"In practice, many of the KPIs required on public sector frameworks are not dissimilar to those on any other major project but the structure and impact of these is what sets them apart.

"My experience, both of live sites and of the intricacies of public sector frameworks, means that I'm able to understand documentation and requirements and ensure we're managing these in a way that both fits the client's needs and reflects the realities of a live project."